COURSE TABLE OF CONTENTS

ManageEngine Site24x7

OEM: ManageEngine • Duration: 2 Days (16 hrs)

COURSE MODULES & TOPICS

Module 1: Introduction to Site24x7

- Overview and platform architecture
- Key features and licensing
- Monitoring capabilities

Module 2: Account Setup and Administration

- Account configuration
- User management
- Roles and permissions
- Administrative settings

Module 3: Server and Infrastructure Monitoring

- Windows and Linux server monitoring
- Agent installation
- CPU, memory, disk monitoring
- Process monitoring

Module 4: Network Monitoring

- Network discovery
- SNMP monitoring
- Routers, switches, firewalls monitoring
- Interface and network performance

Module 5: Website and Web Application Monitoring

- Website and URL monitoring
- SSL certificate monitoring
- DNS and domain monitoring

Module 6: Application Performance Monitoring

- APM concepts
- Application monitoring
- Performance metrics
- Transaction tracing
- Troubleshooting

Module 7: Cloud Monitoring

- AWS monitoring concepts
- Azure monitoring concepts
- Cloud resource monitoring
- Cloud integrations

Module 8: Log Management and Monitoring

- Log collection
- Log types and profiles
- Search and filtering
- Log-based alerts

Module 9: Real User and Synthetic Monitoring

- RUM concepts
- User experience monitoring
- Browser monitoring
- Web transaction monitoring

Module 10: Dashboards, Alerts and Reports

- Custom dashboards
- Alarm configuration
- Notification profiles
- IT automation
- Reporting

Module 11: Hands-on Lab and Troubleshooting

- Configure monitors
- Validate metrics
- Create alerts and dashboards
- Troubleshoot monitoring issues