ISACA COBIT 7 Foundation

Course Overview

This two-day, instructor-led course introduces learners to the concepts, principles, and practices of the COBIT 7 framework for the governance and management of enterprise information and technology (I&T). Learners explore how COBIT helps enterprises create stakeholder value by balancing benefits realization, risk optimization, and resource optimization.

The course covers the COBIT governance system and framework principles, governance and management objectives, governance system components, the goals cascade, performance management, governance system design, development of a business case, and the COBIT implementation approach. A continuing business scenario, videos, knowledge checks, facilitated discussions, and reflective activities help learners connect COBIT concepts to realistic enterprise challenges and prepare for the COBIT 7 Foundation certificate exam.

Course Learning Objectives

Upon completing this course, learners will be able to:

- Identify the intended audiences for COBIT 7.
- Distinguish between internal and external COBIT 7 stakeholders and explain why the distinction matters.
- Differentiate governance system principles from governance framework principles.
- Explain the six governance system principles.
- Describe the purpose of each set of COBIT principles.
- Explain the three governance framework principles.
- Distinguish governance objectives from management objectives.
- Identify the components of a COBIT governance system.
- Map enterprise goals to I&T-related alignment goals using the goals cascade.
- Select design factors appropriate to a given enterprise situation.
- Match a governance or management objective to the governance system components on which it relies.
- Differentiate governance objectives from management objectives using EDM and the management domains.
- Identify how COBIT objectives are organized within the core model.
- Interpret purpose statements to identify the intent of governance and management objectives.
- Differentiate capability and maturity perspectives.
- Differentiate the three COBIT assessment types.
- Interpret a baseline-to-target performance statement.
- Explain why governance system design must be tailored.

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- Identify design factors that influence governance choices.
- Apply design factors to tailor governance priorities.
- Identify drivers for a COBIT-based governance initiative.
- Match business-case messages to stakeholder groups.
- Draft a COBIT business case “why now” statement.
- Order the phases of the COBIT implementation life cycle.
- Classify activities as belonging to COBIT design or implementation guidance.
- Choose the next best implementation step given an enterprise constraint.
- Verify achievement of the course learning objectives.
- Identify topics that require additional review or support.
- Develop questions for further discussion and clarification.
- Create a personal COBIT quick-reference resource.

Module 1—Course Introduction

Sections:

- COBIT: An ISACA Framework
- Course Description
- Course Structure and Modules
- COBIT 7 Foundation Exam Requirements

Module 2—Framework Introduction

Sections:

- NSG’s Digital Oversight Problem
- What Is COBIT?
- COBIT Stakeholders
- Why I&T Matters
- IT Versus I&T
- COBIT as an I&T Framework
- Scope of COBIT
- Enterprise Governance of Information and Technology
- COBIT Overview
- COBIT Product Architecture
- COBIT Evolution
- COBIT and Other Standards

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Module 3—Principles

Sections:

- Good Governance
- The Two Sets of COBIT Principles
- The Six Governance System Principles
- Governance Framework Principles
- Governance Framework Requirements

Module 4—Governance Systems and Components

Sections:

- Governance and Management Objectives
- Governance System
- Structural Guidance
- Organizational Structures
- Principles, Policies, and Procedures
- Culture, Ethics, and Behavior
- Operational Enablement
- Processes
- Capability Gaps
- Information
- Services, Infrastructure, and Applications
- Focus Areas
- Design Factors
- Goals Cascade

Module 5—Governance and Management Objectives

Sections:

- Who Owns What and Why?
- COBIT Core Model at a Glance
- Reading a COBIT Purpose Statement
- Governance and Management Objectives
- Goals Cascade at a Glance
- Reading the Mapping Tables
- Goals Cascade Example
- Reading an Objective Profile

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- Process Component Display
- RACI Basics
- Organizational Structure Display
- Information Flows and Items
- People, Skills, and Competencies
- Principles, Policies, and Procedures
- Culture, Ethics, and Behavior
- Services, Infrastructure, and Applications

Module 6—Performance Management

Sections:

- NSG's Need for Proof of Progress
- Assessment Types in COBIT
- Performance Management Basics
- COBIT Performance Management
- Process Capability Levels
- Choosing the Appropriate Score
- When to Use Capability Levels
- Assessing Organizational Structures
- Information Quality Criteria
- Intrinsic Information Quality
- Information Access and Availability
- Assessing Culture and Behavior

Module 7—Designing a Tailored Governance System

Sections:

- Tailoring NSG's Governance System
- Tailored Governance Systems
- Governance System Design Workflow
- Design Factors That Shape the Governance System
- Changes in the Governance System
- Designing a Tailored Governance System

Module 8—Making the Case for COBIT

Sections:

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- The “Why Now?” Problem
- Why Make the Case for COBIT?
- The COBIT Business Case
- Three Business-Case Must-Haves
- Connecting Business-Case Messages to Stakeholder Needs
- Developing a COBIT “Why Now?” Statement

Module 9—Implementing Enterprise Governance

Sections:

- From Governance Design to Rollout
- COBIT Implementation Guide Overview
- Implementation Phases 1–3: Define
- Implementation Phases 4–5: Plan and Implement
- Implementation Phases 6–7: Measure and Sustain
- Relationship Between the COBIT Design Guide and Implementation Guide
- Selecting the Next Implementation Step

Module 10—Course Review

Sections:

- NSG’s COBIT Journey
- Course Summary
- Review of Course Learning Objectives
- Identification of Topics for Additional Study
- Learner Questions and Answers
- My COBIT Quick Reference
- Next Steps

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