KOENIG SOLUTIONS · COURSE OUTLINE

Ivanti IT Service Management - Developer vILT

3 Days	1	10
DURATION	MODULES	TOPICS

COURSE OVERVIEW

This 3-day hands-on, instructor-led training is for administrators. The course will cover how to configure and build within an existing Ivanti Service Manager system and covers key topics that help with the planning and modification process.

COURSE SYLLABUS

1 Module, 10 Topics

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Key Learning Outcomes

TOPICS

- Core Business Objects
- Layouts/Forms and List Design
- Understanding Relationships
- Impact of Pick Lists
- Advanced Searches with Object Matching
- Business Rules and Automation
- Understanding Expressions and Syntax
- Navigating the System Settings
- Data Management with Importing Options
- Design Migration to move content between Tenants

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

FLEXIBLE DELIVERY

Learn the Way That Suits You

Classroom Training | Live Online Classes (ILO) | Fly-Me-A-Trainer (FMAT) | Flexi (Self-Paced) | 1-on-1 Training

Ready to Get Started?

Talk to a learning advisor about schedules, group training and customised delivery.

Visit koenig-solutions.com | **info@koenig-solutions.com**