COURSE TABLE OF CONTENTS

Atlassian JIRA Rovo Integration

OEM: Atlassian • Duration: 4 Days (32 hrs)

COURSE MODULES & TOPICS

Module 1: Atlassian Ecosystem and Rovo Fundamentals

- Overview of Atlassian ecosystem: Jira, Confluence, Service Management
- Introduction to Atlassian Rovo and AI architecture concepts
- Rovo capabilities, licensing, prerequisites and supported environments
- Natural language search with Rovo Search
- Searching Jira issues and Confluence pages
- Knowledge discovery and contextual search results
- Using Rovo Chat for question answering and summarization
- Hands-on: Search Jira and Confluence content using Rovo

Module 2: Advanced Rovo Search, Chat and Prompt Engineering

- Advanced Rovo Search and query refinement
- Contextual searches and connected applications
- Prompt engineering for Rovo and role-based prompts
- Contextual instructions and reusable prompt templates
- Rovo Chat for Jira and Confluence project analysis
- Knowledge discovery and source validation
- Permissions-aware information access and knowledge management
- Hands-on: Create reusable Rovo prompts for project delivery

Module 3: Rovo Agents: Creation and Configuration

- Introduction to AI agents and agent architecture
- Standard vs custom agents and use cases
- Creating and configuring custom Rovo agents
- Defining agent names, descriptions and instructions
- Configuring agent knowledge sources and permissions
- Connecting Jira and Confluence content
- Agent tools, action configuration and execution
- Hands-on: Create a custom Agile project management agent

Module 4: Advanced Rovo Agents and Jira Integration

- Advanced agent configuration and instruction optimization
- Managing agent behaviour and output consistency
- Integrating Rovo agents with Jira issues and projects
- Working with epics, stories, tasks, comments and workflows
- Agile delivery use cases: story refinement and sprint summaries
- Acceptance criteria validation and Definition of Done
- Agent testing, troubleshooting and security considerations
- Hands-on: Build and test a Jira backlog analysis agent

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