SAFe Advanced Scrum Master (SASM)

DETAILED COURSE TABLE OF CONTENTS

Duration	**2 days**
Audience	Experienced Scrum Masters, team coaches, Agile practitioners and aspiring servant leaders
Recommended background	Prior Scrum Master experience and familiarity with SAFe are strongly recommended.
Format	Instructor-led learning, discussions, simulations and hands-on activities

Course overview

This proposed instructor-led course outline combines SAFe concepts with practical application. It can be adapted to the licensed course materials, learner profile and organizational context. Module titles and activities are a planning outline, not a reproduction of an official licensed syllabus.

Course learning outcomes

- Assess coaching challenges and personal development priorities.
- Analyze a systemic delivery bottleneck.
- Run a dependency-resolution simulation.
- Interpret sample flow metrics and propose improvements.
- Practice coaching conversations with role-play.
- Lead a mini problem-solving workshop.
- Complete scenario quiz and 30-day coaching action plan.

Detailed module-wise syllabus

Module 1. Exploring the Scrum Master Role in the SAFe Enterprise

- Scrum Master responsibilities beyond team events
- Servant leadership and coaching stance
- Supporting teams, ARTs and organizational improvement
- Recognizing team dysfunctions and impediments

Learning objective: Clarify the advanced Scrum Master role in enterprise agility.

Suggested activity: Assess coaching challenges and personal development priorities.

Module 2. Applying SAFe Principles and Systems Thinking

- Lean-Agile principles in day-to-day coaching
- Systems thinking and optimizing the whole
- Economic decision making and flow
- Decentralized decisions and built-in quality

Learning objective: Apply principles to complex team and ART situations.

Suggested activity: Analyze a systemic delivery bottleneck.

Module 3. Facilitating Cross-Team Collaboration

- Coordination across teams and ART stakeholders
- Dependency management and program risks

- PI Planning facilitation and readiness
- ART sync, Inspect and Adapt and problem solving

Learning objective: Facilitate alignment beyond a single Scrum team.

Suggested activity: Run a dependency-resolution simulation.

Module 4. Improving Flow and Team Performance

- Kanban, WIP limits and flow efficiency
- Cycle time, throughput and work item aging
- Identifying impediments and root causes
- Built-in quality, technical practices and continuous improvement

Learning objective: Coach teams to improve predictability and value flow.

Suggested activity: Interpret sample flow metrics and propose improvements.

Module 5. Coaching High-Performing Teams

- Coaching versus mentoring, teaching and facilitating
- Powerful questions and active listening
- Conflict navigation and psychological safety
- Team maturity, collaboration and accountability
- Remote and distributed team coaching

Learning objective: Select effective coaching approaches for team situations.

Suggested activity: Practice coaching conversations with role-play.

Module 6. Facilitating Problem Solving and Improvement

- Retrospectives and improvement workshops
- Root cause analysis and problem-solving techniques
- Inspect and Adapt problem-solving workshop
- Creating and following through on improvement actions

Learning objective: Facilitate measurable, sustained improvement.

Suggested activity: Lead a mini problem-solving workshop.

Module 7. Preparing for Advanced Scrum Master Practice

- Scenario-based decision making
- Coaching anti-patterns and common pitfalls
- Personal action plan and development goals
- Certification preparation and knowledge check

Learning objective: Consolidate advanced Scrum Master skills and next steps.

Suggested activity: Complete scenario quiz and 30-day coaching action plan.

Suggested training structure

Day 1: Exploring the Scrum Master Role in the SAFe Enterprise; Applying SAFe Principles and Systems Thinking; Facilitating Cross-Team Collaboration. Include practice, knowledge checks and reflection.

Day 2: Improving Flow and Team Performance; Coaching High-Performing Teams; Facilitating Problem Solving and Improvement; Preparing for Advanced Scrum Master Practice. Include practice, knowledge checks and reflection.

Assessment and completion

Use short knowledge checks, applied exercises and a final reflection to validate learning. Certification registration, exam eligibility, format and current learning objectives should be confirmed against the latest Scaled Agile course and partner guidance.

Prepared as a proposed training syllabus • Verify current course version and delivery authorization before external publication.