

ISO 9001:2026 – Internal Auditor

2 Days

DURATION

2

MODULES

61

TOPICS

eg-11-09-26-0051

COURSE CODE

COURSE OVERVIEW

Organizations implementing ISO 9001:2026 need competent internal auditors who can evaluate not only compliance with requirements but also the effectiveness of processes in delivering intended results and customer value. This training equips participants with the knowledge and skills needed to conduct meaningful internal audits that support continual improvement and business performance. The course provides a comprehensive understanding of ISO 9001:2026 requirements, including organizational context, leadership, planning, support, operations, performance evaluation, and improvement. Special attention is given to new and evolving concepts such as quality culture, ethical behaviour, climate change considerations, digital technologies, organizational knowledge, customer satisfaction monitoring, and process effectiveness. Participants will also learn how to apply ISO 19011:2026 guidelines for auditing management systems. Topics include audit principles, audit planning, audit methods, auditor competence, collecting objective evidence, conducting interviews, evaluating findings, and preparing audit reports. Both on-site and remote auditing approaches are covered. Through practical exercises, case studies, group discussions, and audit simulations, participants will develop confidence in identifying conformity, nonconformity, opportunities for improvement, and best practices. Learners will gain hands-on experience in developing audit plans, evaluating risks and opportunities, and assessing process effectiveness. Upon successful completion of the course and examination, participants will be able to perform internal audits that add value to their organizations, improve customer satisfaction, and support the ongoing effectiveness of the Quality Management System.

WHO THIS COURSE IS FOR

- This course is intended for:
- Internal Auditors
- Quality Managers and Quality Engineers
- QMS Coordinators and Management Representatives
- Compliance and Governance Professionals
- Process Owners and Functional Managers
- Management System Consultants
- Professionals responsible for ISO 9001 implementation and maintenance

PREREQUISITES

- Participants should have:
- Basic knowledge of Quality Management Systems; and/or
- Familiarity with ISO 9001 requirements.
- Previous auditing experience is beneficial but not mandatory.

- Individuals preparing to conduct internal audits against ISO 9001:2026

LEARNING OBJECTIVES

What You Will Learn

- Interpret the requirements and key changes of ISO 9001:2026.
- Apply auditing principles and guidance from ISO 19011:2026.
- Plan and conduct process-based internal audits.
- Gather, verify, and evaluate objective evidence.
- Assess conformity, nonconformity, observations, and opportunities for improvement.
- Evaluate process effectiveness, risks, and opportunities.
- Prepare clear audit findings, conclusions, and audit reports.
- Gain a practical understanding of the roles, responsibilities and competencies required of an Internal Auditor.
- Develop the skills to plan, conduct, report and follow up internal audits using a process-based and evidence-based auditing approach.
- Enhance your ability to interpret and audit ISO 9001:2026 requirements, including quality culture, ethical behaviour, risks, opportunities and process effectiveness.
- Learn how to identify conformity, nonconformity, corrective actions and improvement opportunities that contribute to QMS effectiveness.
- Build confidence through practical case studies, audit scenarios, exercises and group discussions.
- Strengthen your capability to support internal audit programmes, compliance initiatives and continual improvement activities within your organization.

2 Modules, 61 Topics

01

ISO 9001:2026 Requirements

TOPICS

Introduction

- Course objectives and overview
- Introduction to Quality Management Systems

Fundamentals and Structure

- Quality concepts and principles
- ISO 9001:2026 structure
- Process approach and PDCA cycle
- Key terms and definitions

Clause 4: Context of the Organization

- Organizational context
- Interested parties
- Climate change considerations
- QMS scope and processes

Clause 5: Leadership

- Leadership and commitment
- Quality culture
- Ethical behaviour
- Quality policy
- Roles and responsibilities

Clause 6: Planning

- Risks and opportunities
- Disruptive occurrences
- Change management
- Quality objectives

Clause 7: Support

- Resources and infrastructure

ISO 9001:2026 Requirements

TOPICS (CONTINUED)

- Hybrid and remote working
- Technology and digital systems
- Organizational knowledge
- Competence, awareness, communication
- Documented information

Clause 8: Operation

- Operational control
- Customer communication
- Products and services requirements
- Design and development
- Supplier management
- Production and service provision
- Release and nonconforming outputs

Clause 9: Performance Evaluation

- Monitoring and measurement
- Customer satisfaction
- Internal audits
- Management review

Clause 10: Improvement

- Continual improvement
- Corrective action
- Innovation and organizational change

02

Internal Auditing Based on ISO 19011:2026

TOPICS

Auditing Fundamentals

- Internal audit purpose and requirements
- Audit terminology
- Audit principles

Audit Methods

- On-site auditing
- Remote auditing
- Evidence collection techniques

Auditor Competence

- Auditor behaviour and ethics
- Skills and knowledge requirements

Audit Execution

- Audit planning
- Audit programmes
- Audit sampling
- Conducting interviews

Audit Findings

- Major and minor nonconformities
- Observations
- Opportunities for improvement
- Best practices

Practical Workshops

- Audit case studies
- Audit plan development
- Process effectiveness audits
- Audit report preparation

Examination and Q&A

- Internal Auditor examination
- Course review and discussion

DELIVERY NOTE

How It Is Delivered

- Instructor-led presentations
- Practical exercises
- Individual and group activities
- Realistic case studies
- Audit simulations
- Process effectiveness evaluations
- Interactive discussions
- Knowledge checks and examination

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

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Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

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