

Working as One Team

Building Relationships, Navigating Differences & Thinking Beyond Yes/No

2-Hour Interactive Workshop | Team Leads | In-person

Section	Focus and Experience	Jet2 Value
1. Building Connections & Working as One Team	Explore what enables relationship-building, co-operation, and collaboration in a remote-first organisation. Alignment Anchor: experience the difference between individual/team focus and a shared outcome. Reflect on moving from “ my team ” to “ our outcome .”	Work as One Team
2. When Perspectives Collide	Explore the difference between debate and dialogue . Practise active listening and perspective-taking when viewpoints differ. Mediation Ring: guided workplace scenario to practise constructive conversations without immediately defending or assigning blame.	Be Present
3. From Yes/No to “What Else Could Be True?”	Recognise the tendency to look for quick Yes/No solutions and explore the value of the grey areas. Six Thinking Hats: examine a realistic workplace challenge through different perspectives - facts, feelings, risks, possibilities and the bigger picture. Practise expanding the thinking before narrowing down to a decision.	Be Present + Work as One Team
4. From Blame to Responsibility	Apply the learning to retrospective analysis of a problem . Separate <i>understanding what happened</i> from <i>finding someone to blame</i> . Shift the conversation toward learning, ownership, and what you can influence next.	Take Responsibility
5. Take It Back to the Team	Identify one practical behaviour to strengthen relationships, collaboration or difficult conversations . Reflect: <i>What will I do differently when I return to my team?</i> Connect individual behaviour to the experience we create for colleagues and customers.	Create Memories

Workshop Takeaways

Participants will:	Build greater awareness of how relationships, perspectives and assumptions affect collaboration. Practise tools for better conversations, perspective-taking and broader problem-solving. Move from either/or thinking and blame towards dialogue, shared responsibility and action.
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Methodology

Approach	Experiential and interactive: Alignment Anchor, Mediation Ring and Six Thinking Hats. Experience → Reflect → Apply: short inputs followed by activity and meaningful debrief. Values-led: Jet2's values provide a practical lens for translating the experience into everyday team-lead behaviour.
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