

SAP Customer Activity Repository

OEM: SAP • Code: W26CAR



COURSE DESCRIPTION

This section doesn't contain any content.

AUDIENCE PROFILE

- Application Consultant
- Business Process Owner / Team Lead / Power User
- Industry Specialist
- Program/Project Manager
- Solution Architect

PREREQUISITES

Recommended

- W26POS SAP Customer Activity Repository - POS Data Transfer & Audit Deep Dive Workshop
- S4IRT Overview of Functions in SAP S/4HANA Retail
- SAP HANA Overview

COURSE OBJECTIVES

By the end of this course, participants will be able to:

- This training enables partners, and customer consultants to understand, explain, and setup SAP Customer Activity Repository and its surrounding components in a customer environment sharing best practices by experienced consultants.
- It will provide an insight into the architecture, supported processes, and configuration of SAP CAR

COURSE OUTLINE

Module 1

- Introduction to SAP Customer Activity Repository

- (Technical) Solution Architecture
- POS Data transfer & audit overview and basics
- ERP and CRM integration
- CAR Analytics for Multichannel Sales Analytics and Inventory Analytics
- Omnichannel Article Availability (OAA) (process overview)
- Omnichannel Promotion Pricing – Offer UI (OPP) (process overview)
- Unified Demand Forecast
- Demand Data Foundation
- On Shelf availability (activation and usage Scenarios)
- Migration process for existing SAP POS Data Management customers
- Summary