

Describing the Receivables Management Process

OEM: SAP • Code: F1140



COURSE DESCRIPTION

As a beginner in the Financials department in your company, you will gain overview knowledge of fundamental business processes in the Receivables Management area on SAP S/4HANA. The content of this learning journey is relevant for SAP S/4HANA deployment options in the public cloud, the private cloud and on premise. The training uses an SAP S/4HANA Cloud Public Edition system and SAP Fiori.

AUDIENCE PROFILE

- Business User

PREREQUISITES

Essential

- Learning Journey Outlining the Financial Accounting Overview

Recommended

- none

COURSE OBJECTIVES

By the end of this course, participants will be able to:

- After completing this learning journey, end users in Financials departments will be able to:
- Manage Receivables Management Master Data
- Illustrate Open Receivables Management
- Perform Incoming Payment Processes
- Review the Receivables Management Period-End Closing Activities

COURSE OUTLINE

Module 1

- Manage Customer Master Data

- Show Master Data Reporting
- Illustrate customer invoice and credit memo posting
- Outline Account Maintenance
- Outline Invoice Management Reporting
- Explain Customer Correspondence
- Explain Dunning Run
- Explain the Integration with Lead to Cash Process
- Post manual incoming payments
- Manage Payment Differences
- Manage Payment Correspondence
- Describe the import of Bank Statements and clearing of customer open items
- Execute the Postprocessing of Bank Statements
- Execute self-initiated incoming payments by the Payment Program* (Direct Debit + SEPA)
- Outline the Reporting Options