

ISO 9001:2026 – The Innovations in Detail

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**COURSE DESCRIPTION**

The ISO 9001 standard is undergoing its most important revision since 2015. This intensive one-day training provides a practical overview of the ISO 9001:2026 Final Draft International Standard (FDIS), enabling organizations to understand the proposed changes and prepare their quality management systems for transition. Participants will explore revised requirements relating to climate change, quality culture, ethical behavior, risk and opportunity management, customer satisfaction, continual improvement, and organizational knowledge. Through expert instruction, case studies, group exercises, and implementation workshops, attendees will learn how to evaluate the impact of the revisions and begin planning effective implementation strategies.

AUDIENCE PROFILE

- Quality Managers.
- Quality Engineers.
- Quality Assurance Professionals.
- Quality Management Representatives.
- Internal Auditors.
- Lead Auditors.
- Certification Auditors.
- Process Owners.
- Operational Managers.
- Continuous Improvement Specialists.
- Compliance Professionals.
- Risk Managers.
- Management System Consultants.
- Individuals responsible for implementing, maintaining, auditing, or improving ISO 9001-based management systems.

PREREQUISITES

- Working knowledge of ISO 9001:2015.
- Basic understanding of quality management principles and quality management systems.
- Experience in implementing, maintaining, auditing, or managing ISO 9001-based systems is beneficial but not mandatory.

COURSE OBJECTIVES

By the end of this course, participants will be able to:

- Explain the purpose and status of the ISO 9001:2026 revision process.
- Identify the major differences between ISO 9001:2015 and ISO 9001:2026 FDIS.
- Interpret revised requirements across Clauses 4 through 10.
- Evaluate climate change considerations within organizational context and interested party requirements.
- Explain the concepts of quality culture and ethical behavior and their impact on organizational performance.
- Distinguish between risks and opportunities and apply appropriate evaluation approaches.
- Assess the implications of revised change management requirements.
- Apply revised customer satisfaction and continual improvement requirements.
- Evaluate practical audit scenarios related to quality culture, sustainability, AI, digitalization, and risk management.
- Develop an initial action plan to prepare a quality management system for ISO 9001:2026 implementation.

COURSE OUTLINE

Module 1: ISO 9001:2026 Revision Overview

- Status of the revision process
- Objectives of the revision
- Publication timeline
- Alignment with the Harmonized Structure

Module 2: Comparison of ISO 9001:2015 and ISO 9001:2026

- Overview of significant changes
- Implications for organizations

Module 3: Context of the Organization

- Climate change considerations
- Interested parties and stakeholder expectations
- Scope implications

Module 4: Leadership

- Quality culture
- Ethical behavior
- Leadership responsibilities

Module 5: Planning

- Risks and opportunities
- Separate treatment of opportunities

- Expanded change management requirements

Module 6: Support

- Quality culture awareness
- Organizational knowledge
- Documented information updates

Module 7: Operation

- Customer communication
- Design and development updates
- External provider communication
- Agile and iterative development concepts

Module 8: Performance Evaluation

- Customer satisfaction monitoring
- Management review changes
- Interested party expectations

Module 9: Continual Improvement

- Revised improvement structure
- Future needs and expectations
- Innovation and organizational change

Module 10: Emerging Topics Beyond the Standard

- Digitalization
- Artificial intelligence
- Sustainability
- ESG considerations

Module 11: Practical Application Workshops

- Climate change case studies
- Quality culture exercises
- Risk and opportunity workshops
- Audit scenario evaluations
- Transition planning discussions