

ISO 9001:2026 – Standard Knowledge in Brief

OEM: TÜV SÜD • Code: EG-11-09-26-0004



COURSE DESCRIPTION

This training course provides a concise and practical introduction to the requirements, structure and key concepts of the revised ISO 9001 quality management standard. Participants gain an understanding of quality management principles, the PDCA cycle, process orientation and the purpose of a Quality Management System (QMS). During this one-day course, learners explore the requirements of ISO 9001:2026 from organizational context and leadership through operational processes, performance evaluation and continual improvement. The course also highlights relevant updates introduced through the ISO 9001:2026 revision and their significance for organizations.

AUDIENCE PROFILE

- Managers and supervisors.
- Process owners.
- Quality professionals and coordinators.
- Employees involved in Quality Management Systems.
- Individuals supporting ISO 9001 implementation projects.
- Personnel working in certified organizations.
- Employees seeking an introduction to ISO 9001:2026.
- Anyone interested in understanding the requirements of ISO 9001:2026.

PREREQUISITES

- There are no formal prerequisites for this course. The training is designed as an introductory-level program and is suitable for participants with little or no prior knowledge of ISO 9001 or Quality Management Systems.

COURSE OBJECTIVES

By the end of this course, participants will be able to:

- Explain the purpose and benefits of ISO 9001:2026.
- Describe the key principles and terminology used in quality management.
- Interpret the structure of ISO 9001:2026 and navigate its clauses.
- Explain the relationship between ISO 9001 and the PDCA cycle.
- Describe the requirements related to organizational context and process management.

- Explain leadership responsibilities, quality policy requirements and organizational roles.
- Distinguish between risks and opportunities within a QMS.
- Describe requirements related to resources, competence, awareness and documentation.
- Explain operational requirements including customer processes, design and development, supplier management and service provision.
- Describe the purpose of monitoring, measurement, internal audits and management review.
- Explain the principles of nonconformity management, corrective actions and continual improvement.
- Communicate and discuss ISO 9001:2026 requirements confidently within their organization.

COURSE OUTLINE

Module 1: Introduction to Quality Management

- Quality management fundamentals
- ISO 9000 family of standards
- Quality concepts and terminology
- PDCA cycle

Module 2: Structure of ISO 9001:2026

- Harmonized Structure
- Process approach
- Working with the standard
- Understanding requirements

Module 3: Clause 4: Context of the Organization

- Internal and external issues
- Interested parties
- Scope of the QMS
- Process management

Module 4: Clause 5: Leadership

- Leadership and commitment
- Quality policy
- Roles, responsibilities and authorities
- Quality culture

Module 5: Clause 6: Planning

- Risks and opportunities
- Quality objectives
- Planning changes

Module 6: Clause 7: Support

- Resources
- Competence and awareness
- Communication
- Documented information

Module 7: Clause 8: Operation

- Customer-related processes
- Design and development
- Supplier management
- Production and service provision
- Control of nonconforming outputs

Module 8: Clause 9: Performance Evaluation

- Monitoring and measurement
- Internal audits
- Management review

Module 9: Clause 10: Improvement

- Continual improvement
- Nonconformities
- Corrective actions

Module 10: ISO 9001:2026 Update

- Revision overview
- Latest developments and implications