

Analytics Plus Training

OEM: ManageEngine • Code: ME-ANALYTICSPLUS

COURSE DESCRIPTION

The primary objective of this course is to enable you to effectively build reports and dashboards, and equip you to efficiently analyze application data using Analytics Plus. In this training, you will learn best practices, tips and tricks that will help you get started with Analytics Plus.

AUDIENCE PROFILE

- IT Analysts, Helpdesk Technicians / Managers, or anyone who is involved in data analysis. Also, if you're looking to deploy, or have deployed Analytics Plus in your organization, this training will help you get the best out of the product.

PREREQUISITES

- No prior knowledge or experience is required.

COURSE OBJECTIVES

By the end of this course, participants will be able to:

- At the end of this course you will be able to optimally use Analytics Plus to:
- Import data from various data sources
- Create reports and dashboards
- Analyze reports and dashboards to get deeper insights from your data
- Share, export, email, embed and publish visualizations

COURSE OUTLINE

Module 1: Introduction to Analytics Plus

Module 2: Set Up

- Pre-requisites System requirements
- Installation & ports used

- Initial configuration

Module 3: Overview of the Product

- Reporting Database
- Tables
- Charts
- Dashboards & Widgets

Module 4: Out-of-the-box-integrations

- Pre-requisites & initial configuration
- Out of the box reports
- Dashboards based on roles
- ServiceDesk Plus & ServiceDesk Plus MSP
- SupportCenter Plus
- OpManager
- Applications Manager
- Note: Only applicable product integrations will be covered in the training session

Module 5: Analyzing your data

How to create charts?

- Types of charts
- Filters and customization

How to create a Pivot view?

- Creating pivot views
- Working with pivot views

How to create Dashboards?

- Creating dashboards & widgets
- Customizing dashboards & widgets

Module 6: Sharing and Collaboration

- Sharing visualizations
- Sharing databases

Module 7: Publishing and Exporting

- Export and e-mail options (Scheduling)
- Embedding dashboards

Module 8: Beyond IT Analytics: How to analyze data from other applications?

- Files & feeds
- Auto analysis
- Relational databases
- Scheduling data import
- Using APIs

Module 9: Advanced Functions

- Data types
- Query tables
- Joining tables (lookup)
- Custom formula & aggregate formulas
- Scheduling imports from web feeds

Module 10: Administration & Maintenance

- Backup
- Restore
- Upgrade