

IBM Business Automation Workflow 23.0.2: Introduction to Case Management Solutions

OEM: IBM • Duration: 1 Day (8 hrs) • Code: WB879G

COURSE MODULES & TOPICS

Objectives

- Describe the key capabilities of IBM Business Automation Workflow
- Understand the high-level architecture for IBM Business Automation Workflow
- Identify the Workflow Center components
- Explain the Case management concepts
- Describe the benefits of using IBM Business Automation Workflow on Cloud
- Create, process, and split cases in BAW Case Client for an existing case solution
- Add documents and runtime activities to a case in BAW Case Client
- Understand the Case solution design
- Build and deploy a case solution
- Export, delete, and import a case solution

Course Content

- Course introduction
- Unit 1. Introduction to IBM Business Automation Workflow
- Unit 2. Managing cases in IBM Business Automation Workflow Case Client
- Exercise 1. Managing cases in IBM Business Automation Workflow Case Client
- Unit 3. Building and deploying a case solution
- Exercise 2. Building your first case solution
- Course summary