

Atlassian Certified: Cloud Organization Administration Exam Prep

Course Introduction:

This course is designed to equip IT professionals and system administrators with the knowledge and skills required to effectively manage and administer an Atlassian Cloud environment. It focuses on the core areas of cloud organization administration, ensuring that participants are well-prepared to pass the ACP-520 certification exam. Throughout the course, learners will engage with practical scenarios and real-world applications, gaining hands-on experience with Atlassian tools.

Module 1: Introduction to Atlassian Cloud

- **Understanding Atlassian Cloud Products:** Explore the range of Atlassian cloud offerings and their core functionalities.
- **Benefits of Cloud Over On-Premises:** Discuss the advantages of cloud solutions in terms of scalability, accessibility, and cost-effectiveness.

Module 2: Administering Cloud Sites

- **Site Access and User Management:** Learn how to manage user access and permissions to ensure secure and efficient site administration.
- **Configuring Cloud Site Settings:** Familiarize yourself with the settings that control how users interact with the Atlassian environment.

Module 3: Managing Atlassian Organizations

- **Organization Creation and Management:** Understand the process of setting up and managing an Atlassian organization account.
- **Domain Verification and Claiming Accounts:** Master the steps needed to verify domains and claim user accounts for better control.

Module 4: Security and Compliance

- **Implementing Security Controls:** Explore best practices for maintaining the security of your Atlassian environment, including authentication and authorization.

- **Compliance and Data Privacy:** Investigate how Atlassian supports compliance with regulations like GDPR and CCPA.

Module 5: User Lifecycle Management

- **Provisioning and Deprovisioning Users:** Learn efficient strategies for onboarding and offboarding users within your organization.

- **Managing User Groups and Roles:** Develop skills to organize users into groups and assign roles for streamlined access management.

Module 6: Application and Add-On Management

- **Installing and Configuring Add-Ons:** Gain insights into enhancing Atlassian tools with add-ons and configuring them to meet organizational needs.

- **Application Access and Licensing:** Understand the licensing requirements and access configurations for various Atlassian applications.

Module 7: Troubleshooting and Support

- **Identifying and Resolving Common Issues:** Develop troubleshooting skills to address common problems encountered in Atlassian Cloud environments.

- **Utilizing Atlassian Support Resources:** Discover the resources available for support and how to effectively leverage them.

Module 8: Preparing for the ACP-520 Exam

- **Exam Format and Structure:** Get acquainted with the structure and types of questions to expect in the ACP-520 certification exam.

- **Study Tips and Resources:** Receive guidance on the best methods and resources to prepare for the certification exam effectively.