

Broadcom APM 10.x Training

OEM: Broadcom • Duration: 3 Days (24 hrs) • Code: BC-250-566

COURSE MODULES & TOPICS

Understanding Application Performance Management Using APM

- APM 10.x Foundations for Monitoring Performance
- Measuring EM Performance

Understanding Team Center

- Describe Team Center Views and Navigation
- Use Experience View
- Manage Map and Dashboard Views
- Use Team Center to Triage a Problem

Analyzing Application Performance in WebView

- Analyze Metrics in the Investigator
- Trace the cause of an event with the Transaction Tracer
- Query Historical Events in the Historical Event Viewer

Diagnosing Application Performance Problems

- Diagnose Application Performance Problems

Organizing Monitoring Using Management Modules

- Organize Monitoring Configuration Using Management Modules

Creating Actions, Alerts, and Dashboards

- Create Actions and Alerts
- Create Customized Dashboards

Understanding CA APM Command Center

- Describe ACC Architecture
- Manage Agents

- Manage ACC Packages

Advanced Configuration

- Create Calculators
- Modifying Defaults through Agent Configuration Files
- Create a URL Group
- Create EP Agents
- Create PBDs

Administering Team Center

- Manage Enterprise Team Center
- Manage Universes
- Configure the Team Center Map
- Manage Custom Attributes and Attribute Rules

CEM (Customer Experience Management)

- Define Domains, Applications, Business Services, and Security
- Record Transactions Automatically and Manually
- Analyze Incident Reports

Understanding the Browser Agent (BRTM)

- Explain the Role of BRTM
- Install BRTM
- Configure Agents for Monitoring and Metric Collection
- Add the JavaScript Snippet to Web Pages

Understanding Recent Enhancements

- JMS Messaging Metric
- Extensions Marketplace
- APM SQL
- CA APM Agentless Docker Monitor and Container Flow Map