

EXIN Lean IT Leadership (LITLEAD)

OEM: EXIN • Duration: 3 Days (24 hrs) • Code: LITLEAD

COURSE MODULES & TOPICS

1 Lean Leadership (9.9%)

- Shingo Model's four guiding principles – Respect every individual, Lead with humility, Create constancy of purpose, Think systemically
- Systemic thinking components – holistic, dynamic, closed-loop
- True North value definition
- Lean leadership style characteristics
- Four aspects of Lean Leadership Development Model
- Five flows of IT value (Bell framework)

2 Commit to Self-Development (20%)

- Shu-Ha-Ri framework
- Leader Standard Work
- Resource efficiency vs flow efficiency
- Kata of Leadership and habit formation
- PDCA cycle application
- Standards in IT work and accountability methods

3 Helping Others to Develop (16.7%)

- Genchi Genbutsu definition
- Nemawashi definition
- T-type leadership
- 5 Why methodology for root cause analysis
- Lean IT Leadership's role in eliminating Mura and Muri
- Gemba walk goals – support, teach, promote

4 Continuous Improvement (15%)

- Continuous improvement definition
- Daily Kaizen vs Kaizen Event
- 5S technique in IT contexts
- Five levels of team development (Lencioni)
- IT team characteristics – technically-oriented, project-based, customer-oriented

5 Vision, Goals and Communication (16.7%)

- Performance dialogue and listening skills
- Hoshin Kanri definition – translating strategy to operations
- Cascade and Catchball mechanism
- Pyramid Principle and MECE definition
- Create IT organization visions
- Design cascade and catch-ball mechanisms

6 Lean IT Transformation (15%)

- Business case components – customer satisfaction, strategic advantages, cost advantages
- Eight transformation mistakes and mitigation (Kotter)
- 5 Lean IT Dimensions for transformation structuring
- 7 transition curve phases (Lewis & Parker)
- Lean IT Leader and Lean IT Coach roles

7 A3 Method (6.7%)

- A3 Method goals and A3 Report sections
- Advance-Prepare-Do-Check cycle
- Organize information in A3 format
- Define personal Lean IT Leadership goals aligned with reference models