

ITIL 4 IT Asset Management

IT Asset Management is the backbone of financial and operational control. It ensures that every component—from software licenses to cloud instances and hardware—is accounted for, optimized, and managed throughout its entire life. This practice helps organizations reduce costs, mitigate legal risks, and make data-driven decisions about their technology investments.

Course Outline

Module 1: Introduction to IT Asset Management

Module 2: Value Streams and Processes

Module 3: Organizations and People

Module 4: Information and Technology

Module 5: Partners and Suppliers

Module 6: ITAM Capability Development

Module 7: Exam Preparation & Next Steps