

ITIL 4 Release Management

Release management is the bridge between development and operations. It ensures that new and changed services and features are made available for use in a controlled and predictable way. This practice helps organizations deliver value faster through CI/CD, manage deployment risks, and maintain the integrity of live services during transitions.

Course Outline

Module 1: Introduction to Release Management

Module 2: Value Streams and Processes

Module 3: Organizations and People

Module 4: Information and Technology

Module 5: Partners and Suppliers

Module 6: Release Management Capability Development

Module 7: Exam Preparation & Next Steps