

## **ITIL 4 Deployment Management**

Deployment Management is the practice of moving new or changed hardware, software, documentation, processes, or any other component to live environments. It is distinct from Release Management as it focuses on the technical movement of components, ensuring that deployments are performed efficiently, safely, and in alignment with the organization's delivery speed.

### Course Outline

Module 1: Introduction to Deployment Management

Module 2: Value Streams and Processes

Module 3: Organizations and People

Module 4: Information and Technology

Module 5: Partners and Suppliers

Module 6: Deployment Management Capability Development

Module 7: Exam Preparation & Next Steps