

MB-240 – Exam Prep

Course Overview

This course prepares learners for the MB-240 exam by focusing on configuring and managing Dynamics 365 Field Service, including work orders, scheduling, resource management, inventory, and service operations.

Agenda

1. Welcome & Exam Overview
2. Configuring Dynamics 365 Field Service
3. Managing Work Orders & Agreements
4. Scheduling & Resource Management
5. Inventory, Assets & Connected Field Service
6. Exam-day Strategy & Q&A;