

# PL-7008: Create agents in Microsoft Copilot Studio

## Virtual Instructor-Led Training | 8 hours

In the PL-7008: Create Agents in Microsoft Copilot Studio, you'll learn to create advanced conversational agents using Microsoft Copilot Studio. The Microsoft PL-7008 course covers setting up copilots, managing conversation topics, and integrating generative AI with tools like Power Automate and Dataverse for Teams. Practical labs and guided projects help you gain experience in creating custom AI-powered bots and optimizing conversational flows, making it ideal for professionals seeking to enhance their expertise in conversational AI.

## Objectives

Creating Agents in Microsoft Copilot Studio Course Objectives

- Build an initial copilot with Microsoft Copilot Studio
- Manage topics in Microsoft Copilot Studio
- Work with entities and variables in Microsoft Copilot Studio
- Create a copilot with Microsoft Copilot Studio and Dataverse for Teams
- Guided Project - Create copilots with Microsoft Copilot Studio

## Target Audience

- Power Platform App Maker
- Power Platform Developer Consultant

## Prerequisites

Recommended:

- Candidates for this credential should be familiar with data modeling concepts in Microsoft Dataverse and with Copilot Studio.

## Course Outline

**Build an initial copilot with Microsoft Copilot Studio**

- Microsoft Copilot Studio
- Generative AI features
- How to build a copilot by using Microsoft Copilot Studio
- Deploy a copilot

**Manage topics in Microsoft Copilot Studio**

- Use topics to create and manage conversation paths in a bot
- Work with topic triggers and conversation nodes
- Add branching to a topic
- Use system topics and create topics from content
- Set up fall-back topics to handle unrecognized user input

## Work with entities and variables in Microsoft Copilot Studio

- Understand entities and custom entities
- Learn about variables across topics

## Enhance Microsoft Copilot Studio copilots

- Initiate Power Automate flows directly from topics in your copilot
- Configure copilot to pass conversations to applications such as Omnichannel for Customer Service
- Extract content from support pages and configure it into copilot topics that you can use in conversations

## Create a copilot with Microsoft Copilot Studio and Dataverse for Teams

- Learn how to create a copilot
- Discover how the copilot can call Microsoft Power Automate actions to retrieve data from Dataverse for Teams
- Publish the copilot to your team or the whole company

## Guided Project Create copilots with Microsoft Copilot Studio

- Microsoft Copilot Studio and Conversation Booster features
- How to build a copilot by using Microsoft Copilot Studio to generate topics, trigger phrases, and responses
- Lab: Create custom tables
- Lab: Build a bot in Microsoft Copilot Studio with the new AI capabilities
- Lab: Create and manage topics
- Lab: Set up Generative AI