

ManageEngine AssetExplorer Training

Course Description:

This course provides comprehensive training on ManageEngine AssetExplorer, covering key aspects of IT asset management, including software management, asset discovery, hardware and software inventory management, purchase and contract management, and configuration of various asset management settings. Participants will learn to streamline IT support operations and efficiently manage IT assets using AssetExplorer's functionalities.

Audience Profile:

- IT Asset Managers responsible for managing and optimizing IT assets within the organization.
 - IT Help Desk Managers looking to streamline IT support operations.
 - IT Help Desk Administrators who manage service levels and efficiently handle IT support requests.
 - IT Support Staff involved in asset and inventory management tasks.
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Prerequisites:

- Basic understanding of IT asset management principles.
 - Familiarity with IT help desk operations and asset tracking systems.
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Course Objectives:

By the end of this course, participants will be able to:

- Set up and manage IT asset management with AssetExplorer.
- Define and implement software management routines.
- Discover, manage, and track assets efficiently.
- Enable software licensing management and compliance.
- Manage hardware and software inventory across the organization.
- Handle purchase and contract management workflows.

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