

## **Advanced Business Resilience**

### **DAY 1**

#### **Resilience is a Concept rather than a Discipline**

- BSI 65000 5 Levels of Maturity & 13 Principles of Resilience
- Business and Community Resilience Case Studies
- Organisational and Environmental Risk, Threats & Impact Perspectives
- Understanding the Impact of Change or Disaster on the Organisation
- Strategic Crisis and Emergency Management in a Resilience Framework
- Strategic Risk and Risk Behaviour

### **DAY 2**

#### **Five Main Principles of Organizational Resilience**

- Leadership, Setting the Priorities, Commitment and Allocating Resources
- A Resilient Culture is built on principles of empowerment, purpose and trust
- Succession Planning Enhancing Resilience through People Selection
- Globalization, Governance and Accountability Enable Resilience
- Settings, Understanding Workplace Challenges to Resilience & Workplace Agility

### **DAY 3**

#### **Resilience: Business Continuity & Disaster Recovery Management**

- Identify and Manage Current and Future Threats to Your Business
- Take a Proactive Approach (ISO 22301) to Minimizing the Impact of Incidents
- Keep Critical Functions Up and Running During Times of Change and Crises
- Minimize Downtime during Incidents and Improve Recovery Time
- Demonstrate Resilience to All Stakeholders
- Crisis Consequence and Recovery Management

### **DAY 4**

#### **Communication & Culture, the Demands of “Black Swan” Thinking**

- Building '*black swan*' Resilience
- Strategic Anticipation and Foresight Analysis
- Managing the Unpredictable Using Scenario Planning
- Building More Flexible Teams and Adaptive Organisations
- Societal and Interrelationship & Organisational Resilience
- Risk Communication in High Hazard Environments

## **DAY 5**

### **Safety, Security and High Reliability Features and Characteristics**

- Best Practice Techniques for Promoting a Safety Culture
- Assessing Improvements and Linking Safety Culture with an HSE Safe Management System (SMS)
- The Fundamentals of Security Management & Asset Protection
- Features and Characteristics of High Reliability Organisations
- How to Develop and Implement Plans, Procedures and Tools to Test and Prove Your Whole Resilience System
- Course Evaluation