

The Essentials of Webex Calling (CLWXCALL) 1.0

Description:

The Essentials of Webex Calling (CLWXCALL) training is designed to guide you through a complete Webex Calling setup, from the initial installation of Webex Control Hub and adding users to configuring Webex Calling features through an existing on-premises Cisco Unified Communications Manager (CUCM) and Cisco Unified Border Element (CUBE) public switch telephone network (PSTN) setup.

Duration: 24 HRS

Prerequisite:

There are no prerequisites for this training. However, the knowledge and skills you are recommended to have before attending this training are:

- A basic understanding of unified communications
- A basic understanding of cloud-based unified communications solutions

These skills can be found in the following Cisco Learning Offerings:

- Understanding Cisco Collaboration Foundations (CLFNDU)
- Implementing and Operating Cisco Collaboration Core Technologies (CLCOR)

Outline

1. Webex Overview
2. Webex Control Hub Overview and Monitoring
3. Webex Control Hub Management
4. Webex Control Hub Services
5. Methods to Add Users to Webex Control Hub
6. Methods to Add Devices to Webex Control Hub
7. Admin-Configurable Webex Calling Features
8. User-Configurable Webex Calling Features
9. Webex Calling Public Switched Telephone Network Options

10. Routers Supporting Local Gateway
11. Deployment Scenarios for Local Gateways
12. Local Gateway and Cisco Unified Border Element with High Availability
13. Control Hub Settings for Webex Calling
14. Router Settings for Webex Calling
15. Webex Calling Troubleshooting